

# ORCHID FUSION

## Operations Guide



The Orchid Fusion system is an all-in-one camera and alarm monitoring solution designed to seamlessly integrate surveillance, real-time alerts, and advanced security management, ensuring comprehensive protection for your practice.

## Fusion VSOM System Deployment Audit

The location will enter in all the relevant information for the Command Center for alarm monitoring or in case of a burglary event. **Should you need to update your location hours or key holders in the future, simply complete another CAMS Fusion Audit.**

### In CAMS (accessed through AP Portal), complete the survey:

- Review the user guide on how to access the Orchid Core CCTV Cameras user interface on your store iPad.
- The VSOM / Web clip app will be added to your store iPads shortly after the following audit is completed if it is not already present on your store iPads.
- Enter Store Information
  - TeamVision
  - TXXX
  - Phone Number
- Key Holders Name(s) & Phone Number(s)
- Store Hours
- Mall Securing Phone Number (if applicable)
- Local Police Department Name and Number

### Reminder to update status once completed to submit your responses:

Excel Export																
View	Edit	Email	Attachments	Audit Date	Due Date	Audit Description	Audit Number	Score	Possible Points	Points Scored	Store #	Store City/State	Store Name	Status	Auditor	Completion Date
<a href="#">View</a>	<a href="#">Edit</a>	<a href="#">Email</a>	<a href="#">Attachments</a>	8/10/2024		Fusion VSOM System Deployment Audit	T142-2004028	0	0		T142	Levis, QC	Team Vision	Completed	Store T142	8/10/2024

# ORCHID CORE QUICK START



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1



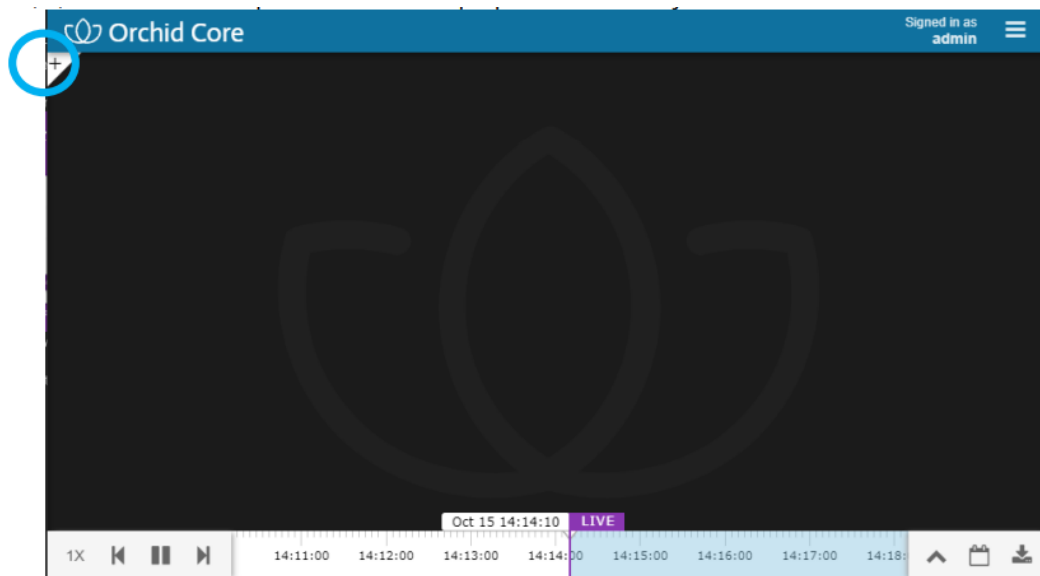
To access the Orchid Core CCTV Cameras user interface, open the VSOM web clip on your store iPad.

**Username:** TVTXXX (TVT001)

**Password:** Welcome1

2

Click the (+) icon on the top left corner to populate stores you can remote access.



3

Select the camera you would like to view.

## ORCHID CORE VMS USER QUICK START KEY



# ORCHID CORE VIEWING VIDEO



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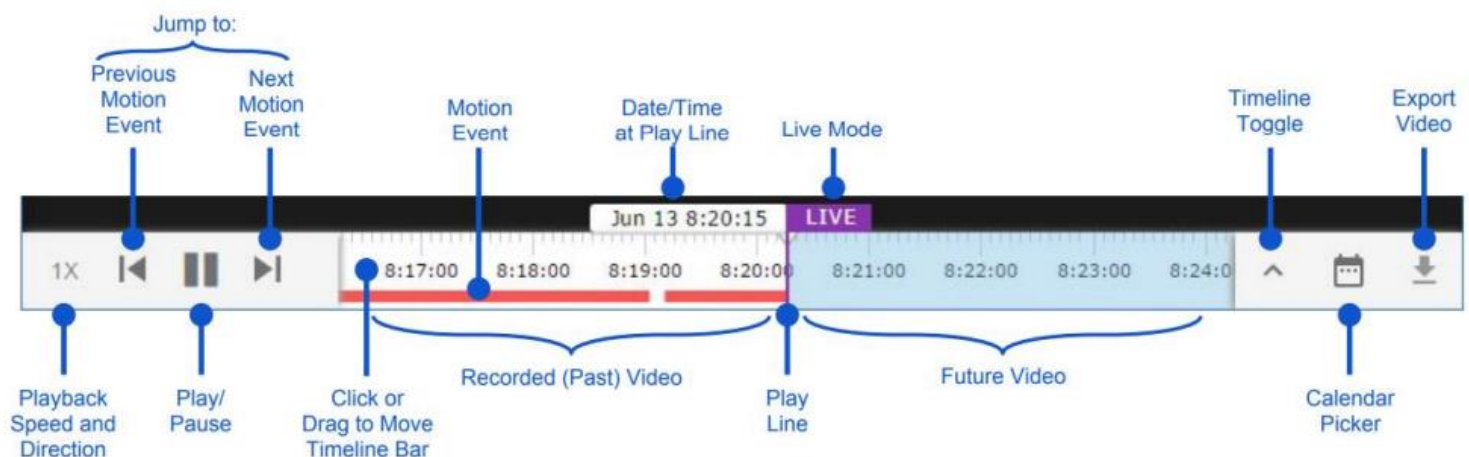
The Timeline Bar at the bottom of the Stage includes all of the tools you need for live video viewing and recorded video playback. In Live mode (indicated by the purple LIVE icon), Orchid Core VMS plays real-time video on all of the linked stores on the Stage. The Play Line will always pinpoint the date and time of the video currently playing on all linked stores.

## To navigate through time, do any of the following:

- Click and drag the timeline (to the right or left).
- Click once on the timeline to center a specific point in time on the Play Line.
- Use the **Jump To** icons to move to the previous or next motion event.
- Use the **Calendar Picker** icon to select a specific date/time.
- Click the **LIVE** icon to return to Live mode.

## To control video for the linked store on the Stage:

- Click the **Play/Pause** icon to play or pause video.
- Click the **1X** icon to access controls that allow you to adjust playback speed and direction (faster and slower, forward and reverse).





The Timeline Bar has tools that will allow you to export video quickly (for a known date/time), or search for the video you need to export.

## To export video for a known date and time:

- Click the **Export** icon
  - An export window will open at which you will select the date/time range and a specific camera system.
- Use the two calendar buttons to select the Start Date/Time and the End Date/Time.
- Select video for export by identifying the store (via the thumbnail), then click one of the video formatting buttons (MKV or MOV) for that store.

## To select video for review/export:

- Click the Timeline Toggle icon to activate Search mode. In Search mode, the Timeline Bar expands to provide additional tools for identifying specific portions of video (generally for detailed review and/or export)
- Use the **Calendar Picker** icon and/or the Coarse Adjustment Handles (click and drag) to select a Coarse Search Area.
  - The area between the handles represents the narrowed search area which is then reflected in the Fine Search Area
- You may use the Range Selector to choose the time increments for the Coarse Timeline (from 5 minutes to 12 hours).
- Click and drag the Fine Adjustment Handles to further narrow the search area and finalize the video selection for review/export.
  - This selection of video will play in a loop until you change the search area or exit selection mode.

## To export selected video:

- Click the Export icon to download video from the selected period. Select the video format (MKV or MOV) for the clip you want to download.
- After the download is complete, you may select another clip (from the same time period) to download.

